References


1 “Groupthink” is a psychological phenomenon that occurs with a group of people, in which the desire for harmony or conformity in the group results in an irrational or dysfunctional decision-making outcome. Group members try to minimize conflict and reach a consensus decision without critical evaluation of alternative viewpoints, by actively suppressing dissenting viewpoints, and by isolating themselves from outside influences.” [http://en.wikipedia.org/wiki/Groupthink](http://en.wikipedia.org/wiki/Groupthink)

2 De Stampa, Matthieu, et al (2014) found in their qualitative study of multidisciplinary case manager teams for the elderly in France that most of the case managers “had organized themselves within the multidisciplinary teams so that case management would continue even if a case manager was absent.” P.5